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BANK DETAILS: Banca D'Alba  
IBAN: IT35Y0853022505000210150845  
BIC: ICRAITRREQ0 SWIFT: ICRAITRR  
Iscrizione Registro A.E.E. IT18080000010652  
Iscrizione Registro Pile e Accumulatori IT18080P00004868

## **ATTENTION**

### **RULES TO BE FOLLOWED IN CASE OF GOODS DAMAGE**

In case of **damages occurred during goods transport**, it is necessary to comply with the following rules:

- 1) • In case of **apparent damages**, that is to say **damages that are visible during delivery**, you will have to proceed as follows:
  - ✓ **make due reserves** on the relevant transport and/or delivery documents to be signed by receipt of goods. Such reserves will have to be as much detailed as possible; pls specify kind and degree of damage or loss. You will also have to make due reserves in case of visible damages of packages.
  - ✓ **inform** immediately KP Ltd company about the damage occurred writing all delivery data and relevant photographic proof of the package and damaged parts
- 2) • In case of **hidden damages**, that is to say **damages that are not visible during delivery**, you will have to proceed as follows:
  - ✓ **inform** immediately KP Ltd company about the damage occurred writing all delivery data and relevant photographic proof of the package and damaged parts.

**KP Ltd COMPANY REFUSES ALL RESPONSIBILITY IF THE CONSIGNEE DOES NOT COMPLY WITH THE A.M. DAMAGE SURVEY PROCEDURE**